

Partial List of Stormwater Issue Site Visits

Note: P.S. is Public Services and C.D. is Community Development

Site Visit	Status	PROBLEM
Yes	Engineer spoke with homeowner	Concerned about water from 6573 and 6575 flooding her rear yard.
N/A	Correspondence with FEMA Outreach regarding a Letter of Map Amendment	Concerned about property being placed in new flood zone.
Yes	Ostman spoke with homeowner. Will visit issue during next heavy rain.	He states that homeowners to the north and east causing stormwater issues in rear yards. homeowners in area have built up yards with fences, gardens, etc. blocking natural flow of water.
Yes	She does not return calls	Resident asked on her survey: What flood control is recommended?
Yes	Park District put in swale and sewer to capture water from rink and area.	Park behind her house and ice rink floods her rear yard and basement.
Yes	P.S. checked and cleaned system and Engineer checked and validated road pitch was proper.	homeowner asked if Village could check and clean sewers on south end. Also concerned that road pitched to driveway.
N/A	Discussed cleanout program	She plans on putting in flood control and to clean out her lateral. Is there a program?
Yes	P.S. Cleaned system	P.S. to check it out and clean. She stated that 6921, 6835 with similar issues. 6847 put in storm protection.
Yes	Engineer confirmed	Rear yard flooding at 8301, 6916, 6912, and 8300.
Yes	Engineer confirmed and hydrant area repaired	Rear yard flooding and concerned about old hydrant that collapsed.
Yes	Commission reviewed site with Engineer. Check valve will be necessary for the rear yard drain to prevent backup when sewer charged.	Neighbor concerned about new home next door and the height of the new yard vs. their existing yard.
Yes	Discussed with homeowners at workshop and on phone.	Street flooding and vehicles causing wakes that push water to homes and over storm protection devices.
Yes	P.S. cleaned main line and catch basin	Please clean the sewer near her drive.
Yes	P.S. flushed out and cleaned catch basin to main line	Rear yard and sewer issues. Please check and clean sewer near driveway.
Yes	P.S. cleaned catch basin	No wake support and requesting alley sewer be cleaned.
N/A	Homeowner was misinformed by contractor. Rear yard flooding is an issue.	Rear yard flooding. He claims that "storm pipes" were never installed in rear yard. Also concerned about sewers to front of property that "were never installed properly." He was called on 6/18/09 and situation explained.
Yes	Village Engineer shared rear yard flood relief data.	Rear yard flooding.
Yes	Village Engineer shared rear yard flood relief data.	Rear yard flooding and homeowner upset neighbors on 7200 block got relief and they did not. 7349, 7345, 7339 Greenleaf and 7338, 7344, 7332 and 7348 Lill St. have rear yard flooding.
Yes	P.S. found blockage and cleared it at Keeney/Odell restrictor	Concerned about flooding at Oketo/Keeney corner.
Yes	Engineer stated that sewer system not connected to Chicago system.	Claims work on sewers on Chicago side causing basement backups.
Yes	P.S. cleaned main line and catch basin	Yard and street floods. Please check/clean sewer in front of home.
Yes	Engineer listened to homeowner suggestions, but Village cannot tie sewer into Milwaukee system.	Can a pipe be run from Milwaukee to inlet near home?
Yes	No return calls to C.D. Site visit revealed no issue.	Water from neighbor's downspout collects by her building and freezes her drive. Sewer backup too.

Yes	Engineer had line televised with no problems identified. Street was patched.	Concerned about sinking street fixed two times.
Yes	Village Engineer to call resident with information that if the homeowner replaces the drive apron, the village can replace the sidewalk which is low.	Flooding in basement due to water that crests over the sewer cover in front of his house.
Yes	Village Engineer shared rear yard flood relief data.	Rear yard flooding.
N/A	Engineer explained that sewer runs to river outlet and when river crests, sewer will fill and overflow in large rains.	Autos flood in parking area.
Yes	Village Engineer shared rear yard flood relief data.	Rear yard flooding.
Yes	P.S. repaired	Ground by water line into house drops.
Yes	P.S. to clean trap and restrictor of catch basin	Request to clean sewer at north side of Oleander across the street.
Yes	Street signage use to be determined	Vehicles flood out at corner and garden apartment floods.
Yes	Decision must be made on whether or not homeowner created problem.	The pool area in the rear yard is surrounded by man made brick enclosure with stone base. The homeowner is concerned about the water that collects in this area and then flows into the home.
Yes	P.S. found blockage and cleared it at restrictor.	Concerned about flooding in alley in March, 2009.
Yes	Village Engineer states alley properly constructed	Poor draining alley, no blockades when needed to prevent wakes.
Yes	Village Engineer shared rear yard flood relief data.	Rear yard flooding
Yes	C.D. visited to discover improper overhead sewer work and downspouts too close to home entering window wells.	Home owner concerned about losing insurance due to claims. Flooding in basement
Yes	Cemetery discussions are ongoing	Rear yard flooding adjacent to cemetery.
Yes	Engineer checked grades and provided options	Rear yard flooding.
Yes	C.D. visited site and all she wanted was information on rain barrels.	Neighbor sump pumps empty on their property.
Yes	Engineer stated new alley meets at same level as old concrete on private. Water properly flows to three basins.	Rear yard flooding caused by new alley. homeowner concerned alley is concave and has no sewer and is 8" higher.
Yes	C.D. and Engineer investigated claims. To consider rear yard cost share program	Rear yard/basement flooding. He believes water is coming off of the nearby properties
Yes	Engineer to shoot grade in rear of house by garage and drain and provide a solution. Street hump consideration.	House and yard flooding. She provided several years of historical information from news clippings. There is a 15" stormwater pipe that switches to 18" at 8035 and connects to 42" Harlem pipe. When pipes charge, floods first through crawl space holes (sandbags) and then over front door. She has in the past opened nearby sanitary lid to protect home, which threatens other homes with backup. She feels grenan park water adds to problem. Streets are not blocked when requested to prevent wakes. Concerned about 8243 drainage through 8242.
Yes	Engineer pointed out that it was a very old alley. Rear yard relief program?	Rear yard flooding he believes to be caused by the high elevation of the new alley. He stated that 8259, 8243, 8239 and 8256 also flooding due to alley.
Called	homeowner stated that they needed to flood proof	Seepage in basement.
Yes	C.D. visited site. Discussed issue with homeowner and homeowner will work with neighbor	Neighbor's sump pump discharging on his property.
Yes	Village Engineer shared rear yard flood relief data.	Rear yard flooding.
Yes	Verified with ComEd that this is the transformer that failed in September 2008 flood.	Concerned about electric box in rear yard. ComEd stated that if homeowners build up yards causing flooding, ComEd may seek damages. Pictures available and sent to Eric Duray. Discussions will continue with ComEd.
Yes	Village Engineer shared rear yard flood relief data.	Rear yard flooding.

Yes	Called her	Concerned about wakes causing damage to her home.
Yes	Park District work with Village to swale along her property and retie a sewer that was disconnected during reconstruction of a road.	After reconstruction of road, sewer was not reattached to sewer line, so stormwater from adjacent park would flood her rear yard and enter her basement, shed, and garage.
Yes	homeowner given flood control information and list of plumbers	Over the last 3 years, sewer line in front of house seems to overflow. Her home system gets "clogged" when it rains. "Dirty" water on front lawn. Plumber blames Village system.
yes	Yes. Restrictors present.	Are there restrictors on Osceola? Called and told him yes and he said "good news".
Yes	With Engineer for review	Needs a call and visit. His two neighbors have same problem. 6/18/09 call reveals he thinks he is on an old apple orchard and that it causes his sump to run.
Yes	Village Engineer shared rear yard flood relief data.	Rear yard flooding.
Yes	Visited by C.D.	Rear yard floods. Due to neighbors and Notre Dame. homeowner has two yard drains that flow to ND and was concerned with the new field. C.D. believes there is enough grade to street if change necessary.
Called	Discussed her issues	She had sewer backup in September 2008 and once due to failed sump pump.
Yes	Restrictor installed on Greenwood by County and discussions with OLR	Stormwater from Greenwood (missing restrictor) and OLR to the south flooding yards and homes at 8635, 8629, 8623, and 8619. OLR working with Village to come up with solutions for holding water - large rain garden system discussed.
Yes	homeowner education required about maintenance. Are the sumps illegally draining into sewer?	Rear yard flooding. Several homes (8632, 8630 and 8623, 8627) are draining sump pumps to rear yard drain and it is not maintained by the homeowners when there are leaves covering grate.
Yes	Engineer had P.S. check and clean sewer.	Please check/clean sewer in rear of property
Called	Discussed issues	Concerned about sewer systems. Discussed what commission is doing.
Yes	C.D. visited site	8733 and 8738 giving her water. Site visit revealed rear neighbor is lower and no issues found with next door neighbor
Yes	homeowner visited by C.D.	Complaint that street flooding is severe during heavy rains.
Yes	C.D. visited site and AVM called to discuss. After many attempts to reach them, the only question was to ask why they had not been contacted by FEMA yet.	8885, 8881, 8889 claim they have sewer backup in heavy rains, but not in combined sewer area.
Yes	Village Engineer shared rear yard flood relief data.	Rear yard flooding
Yes	Engineer visited site and spoke with homeowner. There will be a review of a claim that a sewer was tied into private sewer by an agency to the north. These are private streets and sewers and they empty to retention pond and then they are tied into the Village's system to the south.	Heathwood Circle flooding in corners causing autos to flood and become stuck.
Yes	Situation requires further investigation and a decision made	Rear yard flooding from at 9051, 9043, 9039, 9029 and 9021 from water spilling over from Chateau Ritz parking lot. Chateau Ritz stormwater system is too small and filled in trench along fence line that may be contributing to length of time water sits in yards.
Yes	P.S. televising and cleaning system as precaution.	9234 and 9221 Courtland in same situation.
Yes	P.S. raised sidewalk max height already. Sewer functioning.	Home with below grade garage and claims sidewalk too low and that sewer not functioning.
Yes	State will not allow sewer to be built to Western. P.S. has increased size of swale and even removed drive/fix collapsed pipe on his property.	The swale on the south side of the property fills with water and then flows overland and inside the home. There is also an issue with a rear yard sanitary sewer from unincorporated area. Will need to work Main Twshp Hwy Commissioner.
Yes	P.S. working with Glenview on their stormwater in area	9802 and 9804 concerned about flash flooding on street.
Yes	Village in discussions with Glenview	Stormwater from Glenview side flooding area.

Yes	French drain cleaned by P.S.	Rear yard flooding.
	IDNR	Concerned about river erosion. Need to contact Frank Mole to determine who can assist.
Yes	Proposed improvement by Park District to include 6 drainage structures and 400' of sewer.	This park contributes a considerable amount of stormwater to the already taxed combined sewer system in the area and is a contributing source of rear yard flooding for homes 7830 through 7800
Yes	Proposed improvement by Park District to include a raised sidewalk and regrade of property to provide retention.	This park contributes a considerable amount of stormwater to the already taxed combined sewer system in the area.
Yes	Park District has installed a drain at the corner of her property, but states there is no failed drain. In the meantime, they are working with the Village Engineer to see about connecting to the Greenwood Ave. sewer.	homeowner claims that the sewer owned and maintained by the park has failed and floods her property. Says home was flooded in Dec. 2009 storm.
Yes	Village in discussions with Park Ridge to replace swale.	homeowners near Western and Sunset complaining about stormwater off of North Park in Park Ridge.
Yes	200' of sewer and 4 drainage structures installed in park with regrading.	homeowner complained of rear yard and home flooding due to park
Yes	Proposed improvement by Park District to include 350' sewer and 4 drainage structures.	Stormwater runoff impacting nearby streets and combined storm system.
Yes	Possible swale between p-lot and yards or rear yard program.	homeowners at 7064, 7066, 7065, and 7061 experiencing rear yard flooding due to p-lot.
Yes	Condo Association at Renaissance required to make changes to their property to compliment this work.	Installing a flap gate to prevent this river surcharge by the condos. Also, cemetery reconstructed failed berm.
Yes	Met with cemetery management.	To help alleviate the flooding along Monroe we are cleaning out ditches and sewer pipes that lead to the ponds along Cumberland. Our outflow pipe was partially plugged with debris (a very large tortoise among other things). Once this was cleared the lakes started draining down to normal level helping the Monroe street area to drain. A drain was identified on the cemetery that was blocked and has now been opened.