

Village of Niles Vaccination Site Frequently Asked Questions (FAQ)

When is the vaccination date?

Thursday March 4, 2021 from 8am to 2pm.

I am not available on March 4th. Is the Village of Niles asking for/scheduling additional mass vaccination days?

No, at this time there is no additional opportunities. If you are not available on March 4th, please do not schedule an appointment.

Where is the site located?

The Village's Niles Family Fitness Center at 987 Civic Center Drive is being set-up as the vaccination site. Information will be posted on the Village's website concerning parking and other site details.

Is an appointment required?

Yes, an appointment is required. There are absolutely NO walk-ins. All appointments are taken over the phone ONLY through the Village. Registration is first come, first serve. Registration opens on Monday, March 1st at noon.

How do I make an appointment?

Call (847) 581-4000 starting at noon on Monday March 1st. You will be asked to provide your name, address, phone, email, date of birth (DOB), sex, ethnicity, race. Registration is first come, first serve. Registration opens on Monday, March 1 at noon.

What is the phone number that I call to register /make an appointment?

(847) 581-4000

What are the hours of the Village 's registration call center?

The Village's call center for registering for a COVID-19 vaccine is Monday March 1st noon to 5pm, Tuesday March 2nd 8:30am - 5pm and if needed, Wednesday March 3rd 8:30am - 5pm. The call center may close prior to these stated times each day if all available slots are filled.

Can I make an appointment online?

No. Appointments are only available by phone (847) 581-4000. Do not come to Village Hall or the Senior Center, as we will not have the staffing available or resources available to register you.

Can I make an appointment in person at Village Hall?

No. For everyone's safety, please make all appointments by phone (847) 581-4000. Do not come to Village Hall or the Senior Center, as we will not have the staffing available or resources available to register you.

I keep calling the Village's number and I cannot get through . What do I do?

Please be patient. Village staff is working hard to respond to calls and registrations. If you call and do not get through or get a busy signal, you should hang up and try again.

What information do residents need to make an appointment?

Residents will be asked to provide their name, address, phone, email, date of birth (DOB), sex, ethnicity, race, and a preferred time slot between 8am and 2pm.

Can the caller (caretaker/family member) register someone else?

Yes, as long as the person being registered lives in Niles and is 65 or older. Please make sure you are not registering someone who plans to register themselves (double entry).

What do I need to bring with me when I get my vaccine?

Valid state photo ID (such as a Driver's License), last 4 numbers of your social security number, and proof of insurance (Medicare accepted). A print out (or text/email on your phone) of the registration is recommended.

Is transportation available to the vaccination site?

Residents should make every effort to find their own transportation to and from the vaccination site. Ask if a family member, friend, or trusted neighbor could take them. See if the Free Bus is an option or a ride-sharing option.

Who can get a vaccine?

Niles residents 65 and over, born on or before March 4, 1956.

What vaccine is given?

Pfizer.

Is the Fitness Center open to members/the public?

No, the Fitness Center will be closed on March 4, 2021.

Is the Senior Center open to the public?

No, the Senior Center will be closed on March 4, 2021.

Is the Family Services Department and Food Pantry open ?

Yes, the Family Services Department and Food Pantry will be open but by appointment only on March 4, 2021.

At the March 4th site, will I need to provide proof of age and residency?

Yes, a Valid state photo ID or Driver's License is required to prove residency.

Can you be undocumented?

All residents of Cook County are eligible to be vaccinated, including undocumented residents.

Will my personal information be shared with others?

Your private health information is secured and always kept completely confidential. We will not share your name with anyone, including law enforcement, debt collection agencies, or immigration.

Is the vaccine free?

The vaccine is free. You do not need to be insured to receive a vaccine. You will be asked for insurance information so that partner sites can use it for reimbursement for administration. There is no out-of-pocket fee.

Will I be able to get the 2nd vaccine ?

Yes. The second vaccine dose will be on Thursday, March 25, same times and location. You will receive 2nd vaccine dose information when you receive the first vaccination.

Will all Niles residents 65 and over receive the vaccination?

No. There is a very limited quantity available. The village was fortunate to be able to provide this one-day site. Registration will open on Monday, March 4 at noon and residents will be registered on a first come first serve basis.

What if I used to live in Niles but do not anymore?

Sorry, this vaccination program is only open to current Niles seniors age 65 or above.

Can I get the vaccine if I have tested positive for COVID-19 in the last 14 days (30 Days, 65 days)?

Unfortunately, I cannot answer that. You would need to see the CDC FAQ or talk with your physician.

Will I have a reaction to the vaccine?

Unfortunately, Village staff cannot determine if you will or will not have a reaction to the vaccine. Please consult with your physician.

I am not available on March 4. Is the Village of Niles asking for/scheduling additional mass vaccination days?

No, at this time there is no additional opportunities. If you are not available on March 4, please do not schedule an appointment.

Why are they asking my ethnicity?

The State and County are tracking vaccine distribution among different ethnic groups. It is an optional question, you do not have to provide a response.

What if I'm not 65, I'm only 62?

Sorry, these vaccines are only available to residents age 65 and above. We encourage residents to sign up with Cook County's vaccine portal at <https://vaccine.cookcountyil.gov/> or 833-308-1988.

What if I live in unincorporated Cook County? Can I still register?

No, sorry. These vaccines are only available for Niles residents with a Niles address.

If I already received my first vaccine, can I schedule an appointment for my 2nd vaccine dose here only?

No, this site is only for those who have not received any vaccine.

Why is this only for seniors? What if I have a health condition or am in category 1a?

Jewel Osco is providing the vaccine specifically for Niles residents 65 and over. The Village is unable to change the qualifications.

Should I arrive early to my appointment?

No, registered residents should arrive at their appointment time. If everything is running on schedule it should take around 45 minutes from check-in to check-out.

Other:

www.vniles.com/covid-19

Staff cannot assist with health or medical related questions.

Village staff can only register Niles residents 65 and older.

For questions on the [Pfizer vaccine](#), including side effects and if it is right for you, visit the [CDC Vaccine FAQ](#).

For questions related to your individual health, check with your physician.

For the latest updates, follow us on our social media platforms: Facebook and Twitter.

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