



Nicor Gas™

An AGL Resources Company

1844 Ferry Road
Naperville, IL 60563

630 983.8676 phone
www.nicorgas.com

IMPORTANT INFORMATION REGARDING NATURAL GAS SYSTEM ENHANCEMENTS IN YOUR NEIGHBORHOOD

Dear Valued Customer,

Nicor Gas will be upgrading the natural gas line that delivers natural gas safely and reliably to your neighborhood as part of our *Investing in Illinois* initiative.

A new natural gas line to your home or business will be installed on your property, outside your home or business. This line connects your property to the natural gas main in your neighborhood. While you do not need to be present the entire time this work is taking place, after we connect the new line to the natural gas main, we will need to enter your home or business to restore your natural gas service and relight your appliances.

As it will be necessary for us to temporarily turn off your natural gas service and then enter your home or business to restore natural gas service and relight all appliances that operate on natural gas, we would like to schedule this work at a time that is convenient for you. To schedule an appointment for this work to be completed, please call 800.730.6114 option 5, Monday – Friday between 8 a.m. and 4:30 p.m.

If we are unable to schedule an appointment, we will complete the work and your natural gas service will remain off until you contact Nicor Gas (800.730.6114 option 5) to schedule a time that we can enter your home or business to relight all appliances that operate on natural gas. Every effort will be made to send a technician within **two hours** of your call.

The enclosed pamphlet provides additional information about this work, including our landscaping and paving restoration activities after we complete construction. To learn more about *Investing in Illinois*, please visit nicorgas.com/WorkInYourNeighborhood.

We appreciate your understanding and thank you for allowing us to provide you with safe and reliable natural gas service.

Sincerely,

Nicor Gas